



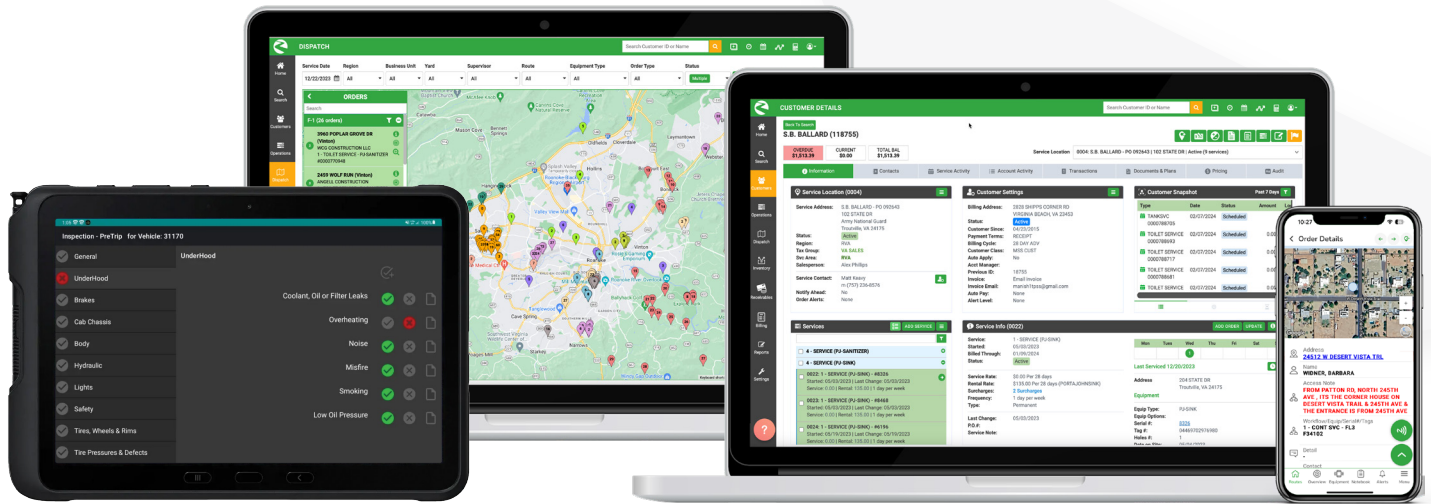
# Simplifying Waste Collection



**TECHNOLOGY FOR:**  
Residential Waste, Commercial Waste, Roll-Off,  
Portable Sanitation, & Medical Waste

## WHY ROUTEWARE

Waste collection is complex business, but your technology solution shouldn't be. Routeware provides the software and hardware your teams need in an easy-to-use, integrated management solution.



## ROUTEWARE ADVANTAGES

Work more productively, increase safety, deliver reliable services, and engage your customers with Routeware – the total solution built for waste operations just like yours.



### EASY TO USE

Routeware's user-friendly platform increases operational efficiency



### POWERFUL SIMPLICITY

Integrated hardware and software deliver a seamless experience



### COMPETITIVE EDGE

Customer education and engagement tools and apps set you apart from your competition



### SERVICE FIRST

Knowledgeable support is available right when you need it

## ROUTEWARE AT A GLANCE

The Routeware platform empowers you to supercharge every element of your operation.



### IN-CAB TECHNOLOGY

- Automated service confirmation reduces go-backs for drivers
- Drivers can record service issues and capture images with one click
- 360-degree vehicle-mounted cameras collect high-quality video



### DISPATCH

- Create new work orders and pinpoint the location of available trucks
- Visual dispatching displays unassigned orders and assigns them from the map
- Intelligent dispatch uses current status and work completion to suggest the best available driver



### ROUTE PLANNING & OPTIMIZATION

- Route visualization displays all your routes in a list or on a map
- Density routing finds nearby customers to build optimal and efficient routes
- Built-in route optimization to quickly sequence routes or balance stops for greater efficiency



### CUSTOMER SERVICE

- CSRs can manage accounts all from one screen
- Add notes, files, tasks, and reminders to accounts
- View each customer's service history
- Workflow automations to save time and reduce errors
- Automated text messages, phone calls, and emails



### BILLING

- Batch- and single-invoice processing for all billing cycles to easily and accurately bill customers
- Simple one-click pay feature to immediately capture payment
- General Ledger integration into major accounting softwares



### PAYMENTS

- Integrated credit, debit, and ACH processing
- Self enrollment allows customers to automate regular payments
- Payment history shows customers their previous transactions and invoices



### EDUCATION & OUTREACH

- Service request tools let customers easily sign-up for service online
- Education tools and apps reduce contamination by changing customer behavior
- Collection calendars and notifications cut call volumes and go-backs for not set outs



### COMPLIANCE

- Electronic Driver Vehicle Inspection Reports (DVIR) let drivers and mechanics automate vehicle safety checks and processes
- Recycling program tracking and reporting ensures you're compliant with relevant state legislation
- PCI compliance for credit card transactions



### PROVEN RESULTS

- **20% less** route mileage & emissions
- **3X faster** route balancing
- **75% fewer** customer calls
- **125% greater** route mileage efficiency



## ABOUT ROUTEWARE

Routeware is a leading provider of cloud-based software solutions for the waste, recycling and environmental services sector. We work with a customer community of over 1,300 public and private sector organizations, serving over 50 million residents and businesses worldwide.

- 1300+ waste and recycling customers
- 10,000+ vehicle installs
- 50 million households and businesses
- 1 billion resident notifications

Across the United States, Canada, the UK, Australia, and New Zealand